

## The TMI Group Delivers Total Support

TMI's PM&C service is just one part of our total commitment to customer support. If our PM&C technician cannot bring a particular machine up to specification, a return authorization is issued, or field service is arranged. Our Technical Support Staff around the world offers specialized set-up and training services and expert telephone assistance.

TMI's PM&C service can be utilized for test equipment from Testing Machines Inc, Messmer Instruments, Büchel BV, Lawson Hemphill, Lako Tool, Adamel Lhomargy, TMI Canada and many other manufacturers. Find out how we can help minimize service interruptions and maximize your machines efficiency.

Just call, fax or e-mail the nearest TMI Group office to request more information.

## Worldwide Locations

### TESTING MACHINES INC.\*

40 McCullough Drive  
New Castle, DE 19720 USA  
Tel: (302) 613-5600 | Fax: (302) 613-5619  
E-mail: [info@testingmachines.com](mailto:info@testingmachines.com)

### MESSMER BÜCHEL

Fokkerstraat 24, 3905  
KV Veenendaal, Netherlands  
Tel: +31(0) 318 521500 | Fax: +31(0) 318 540358  
E-mail: [buchel@testingmachines.com](mailto:buchel@testingmachines.com)

### LAWSON HEMPHILL

1658 G A R Highway, Suite 6,  
Swansea, MA 02777 USA  
Phone: (508) 679-5364 | Fax: (508) 679-5396  
E-mail: [information@lawsonhemphill.com](mailto:information@lawsonhemphill.com)

### LAKO TOOL & MANUFACTURING, INC.

P.O. Box 425, 7400 Ponderosa Road  
Perrysburg, Ohio 43552 USA  
Tel: (419) 662-5256 | Fax: (419) 662-8225  
E-mail: [inquiry@lakotool.com](mailto:inquiry@lakotool.com)

### ADAMEL LHOMARGY SARL

Z.A. de l'Habitat, Batiment 6, Route d'Ozoir,  
77680, Roissy en Brie, France  
Tel: +33 (0)1 64409210 |  
Fax: +33 (0)1 64409211  
E-mail: [adamellhomargy@testingmachines.com](mailto:adamellhomargy@testingmachines.com)

### TMI CANADA

PO Box 203, Point Claire - Dorval,  
QC HNR-4N9 Canada  
Tel: (514) 426-5855 | Fax: (514) 426-1557  
E-mail: [canada@testingmachines.com](mailto:canada@testingmachines.com)

### TMI ASIA

Jalan Warung Contong Timur No. 1  
Cimahi, 40524, West Java - Indonesia  
Tel/Fax : +62-22-665 8406  
Cell : +62-815730-26372 or +62-81743-7171  
E-mail : [warcon1@bdg.centrin.net.id](mailto:warcon1@bdg.centrin.net.id)

**\*Our A2LA accredited calibration services operate out of these locations**



## Preventative Maintenance & Calibration Services

### PM&C SERVICES ARE AVAILABLE FOR YOUR ENTIRE LABORATORY REGARDLESS OF INSTRUMENT MANUFACTURER

Instruments in your facility will be calibrated using industry-wide, internationally recognized (NIST, etc.) standards. The machine is then labeled and documented with a TMI Group calibration record. Calibration records for all of your instruments are maintained in TMI's own database, and copies are furnished to you following each visit as well as upon request. Through this system of scheduled maintenance, TMI can help you improve productivity .

### PREVENTATIVE MAINTENANCE

Each PM&C team member is equipped with a set of procedures to sustain your equipment's peak performance throughout its lifetime. A detailed checklist of tasks is carefully executed, the results of which are delivered to you by reducing the need for service calls, thus reducing downtime.

### NOT A SERVICE CONTRACT—A SERVICE SAVER!

PM&C isn't a service contract—our worldwide service departments take care of all repairs. PM&C is on-site maintenance and calibration services, available on a regular schedule, for your test instruments. Wherever you are located, it is a practical, cost-effective way to make sure your instruments maintain proper working performance. The PM&C team of highly qualified, trained technicians evaluate each individual machine's conformity to applicable industry standards.

### ACCREDITED CALIBRATION

ISO/IEC 17025 is a globally accepted Standard for excellence in calibration. Through a series of high-level international agreements calibration documentation generated by A2LA accredited calibration vendors is accepted by all industrialized countries





TMI GROUP OF  
COMPANIES

### PREVENTATIVE MAINTENANCE

PM&C is on-site maintenance and calibration services, available on a regular schedule, for all your test instruments.

### CALIBRATION

Instruments in your facility will be calibrated using industry-wide, internationally- recognized standards (NIST, etc.)

### A SERVICE SAVER

Reduce your service costs by having all of your instruments calibrated during one visit.

### SERVICES AVAILABLE

- Calibration Services
- Preventative Maintenance\*
- Technical Support\*
- Installation and Setup\*

## Installation And Training Services

### PROFESSIONAL INSTALLATION AND TRAINING TO GET YOU UP AND RUNNING!

TMI's Installation and Training Services ensure smooth set-up and training for your new instrument(s). Our trained technicians are available to install your instrument and train all of your operators to save costly downtime and facilitate immediate use. Training is also available at your facility or ours, to assist your operators with any questions they may have, and to allow you to profit from your testing process. If you have any questions or would like a quotation on these services, please contact your nearest TMI Group sales office. They will be pleased to assist you.



The Preventative Maintenance and Calibration (PM&C) department offers on-site maintenance and calibration on physical testing instruments, some of which are listed below. Service is available, but not limited to, instruments sold by Testing Machines Inc., Messmer Instruments, Büchel, Lako Tool, Adamel Lhomargy and TMI Canada. All certification is in accordance with the appropriate ASTM, TAPPI or other applicable standard. All instruments are calibrated using test equipment whose accuracy is traceable to the National Institute of Standards and Technology (NIST) or accepted industry standards. Please advise us of the make and model of your tester to receive further information.

#### Paper and Packaging Testers

- Abraders
- Basis Weight Scales
- Beach Puncture
- Burst
- Coefficient of Friction (COF)
- Compression
- Densometers
- Micrometer
- MIT Endurance
- PPT Tear
- Print-Surf
- Roll Hardness (serviced in factory)
- Roll Tightness (serviced in factory)
- Slip & Friction
- Smoothness
- Sample Cutters
- STIFFI
- Stiffness
- Tear
- Tensile
- Z-Directional Tensile

#### Pulp Testing

- Freeness
- Speed Dryers
- TAPPI Sheet Press
- TAPPI Disintegrator

#### Plastic & Rubber

- Charpy/Izod Impact
- HDT/Vicat
- Heat Sealers
- Hot Tack
- Notching Cutters
- Melt Flow
- Tensile

#### Adhesion & Flexible Packaging

- Hot Tack
- Laboratory Heat Sealers
- Peel Tester
- Probe Tack

*PM&C Service is available for many physical testing instruments and accessories that are not listed. Please contact us with the type, make and model number of your instrument.*



Testing Machines Inc. Field Service Department

is accredited to ISO/IEC 17025-2005 by  
the American Association for Laboratory

Accreditation (A2LA).